



# Impartiality Policy

At the Halal Sciences and Certification Center (HSCC), impartiality is a fundamental principle that governs all our Halal certification activities. We are committed to delivering Halal certification services that are unbiased, fair, and transparent, in strict adherence to the requirements of ISO/IEC 17065, ISO/IEC 17021-1, OIC SMIIC 2 and GSO 2055-2.

## ***1. Our Commitment to Impartiality***

### **1.1. Fair Treatment of All Applicants**

- HSCC ensures equal access to the halal certification services for all clients, regardless of size, location, or industry.
- No client is given preferential treatment or subjected to unjustified barriers in the certification process.

### **1.2. Independence and Objectivity**

- HSCC maintains a clear separation between Halal certification activities and any other services that could compromise impartiality, such as training.
- Certification decisions are based solely on objective evidence collected during audits and assessments.

### **1.3. Conflict of Interest Management**

- Robust mechanisms are in place to identify, monitor, and mitigate potential conflicts of interest.
- All personnel involved in the certification process operate independently and are not influenced by external pressures or interests.



#### **1.4. Oversight and Monitoring**

- ***An impartiality committee, comprising independent stakeholders, oversees the certification process to ensure fairness and neutrality.***
- ***Regular reviews of our impartiality policies and practices are conducted to uphold international standards.***

#### **1.5. Transparency and Accountability**

- ***HSCC fosters trust by openly communicating its impartiality policy to clients, stakeholders, and the public.***
- ***Mechanisms are in place for clients to raise concerns or complaints related to impartiality, which are addressed promptly and effectively.***

### **2. Importance of Impartiality**

***Impartiality is crucial to maintaining the integrity and credibility of Halal certification. By upholding this principle, HSCC ensures that its certifications are trusted by clients, consumers, and regulatory bodies worldwide.***

***At HSCC, impartiality is more than a policy—it is a commitment that defines our work and strengthens our role as a trusted partner in Halal certification.***

**CEO. Abdulfatteh Ali-Salah**

A handwritten signature in black ink, appearing to read 'Abdulfatteh Ali-Salah', is written over a light blue grid background. The signature is enclosed within a thin black rectangular border.